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## **UPS Resources and Contacts:**

### **U-M Contract Web Page For UPS:**

<https://www.finance.umich.edu/procurement/howtobuy/universitycontracts/ups>

### **To establish a new UPS CampusShip account, modify an existing account or request a new CampusShip user ID:**

Fill out the online request form, posted on the UPS contract web site:

\*Negotiated discounts will apply the first Monday following account setup. Shipments made before then may be charged daily rates (list).

<https://www.finance.umich.edu/procurement/howtobuy/universitycontracts/ups> .

**Note:** Please read these instructions prior to submitting your request:

[https://www.finance.umich.edu/system/files/UPS\\_Online\\_Account\\_Request\\_Form\\_Instructions.pdf](https://www.finance.umich.edu/system/files/UPS_Online_Account_Request_Form_Instructions.pdf)

Direct link to the online request form:

<https://finance.umich.edu/procurement/forms/ups>

### **Scheduled pickup options and fee schedule:**

[http://www.ups.com/content/us/en/shipping/time/service/value\\_added/daily.html](http://www.ups.com/content/us/en/shipping/time/service/value_added/daily.html)

\***Note:** Scheduled pickup fees are 50% off list rates shown here

**UPS CampusShip Website:** <https://www.campusship.ups.com/login/umstrategiccon>

### **Support:**

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Schedule a pickup on <http://www.ups.com/> or 800-PICK-UPS® (800) 742-5877

**Preferred Customer Team:** (800) 377-4877 or at [preferred.us@ups.com](mailto:preferred.us@ups.com)

**International Support:** (800) 782-7892

### **Step-by-Step Instructions:**

[http://www.ups.com/content/us/en/resources/ship/imp\\_exp/guide1.html](http://www.ups.com/content/us/en/resources/ship/imp_exp/guide1.html)

### **Country Specific Requirements, Regulations and Prohibited or Restricted Commodities:**

<http://www.ups.com/ga/CountryRegs>

**CampusShip Support:** (877) 289-6418

System Requirements for Creating a Shipment

<http://www.ups.com/content/us/en/resources/sri/tech1.html>

### **Small Package Declared**

**Value:** <http://pressroom.ups.com/Fact+Sheets/UPS+Declared+Value+Q%26A>

**WorldShip Support:** (888) 553-1118

**Order Supplies:** (800) 742-5877

**Tracking:** [http://www.ups.com/WebTracking/track?loc=en\\_US&WT.svl=PNRO\\_L1](http://www.ups.com/WebTracking/track?loc=en_US&WT.svl=PNRO_L1) or (800) 742-5877

**Sustainability:** [www.responsibility.ups.com/sustainability](http://www.responsibility.ups.com/sustainability)

**Hazardous Materials Support Center** [\(800\) 554-9964](tel:8005549964)

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**UPS Small Package Representatives:**

Senior Administrative Assistant: Sandie Davis [\(734\) 523-1277](tel:7345231277), [ycd1jzp@ups.com](mailto:ycd1jzp@ups.com)

Inside Customer Associate: Vola Anderson [\(734\)523-1280](tel:7345231280), [mch1vga@ups.com](mailto:mch1vga@ups.com)

International: Ben Gale, [734-255-5793](tel:7342555793), [det1bjg@ups.com](mailto:det1bjg@ups.com)

Account Executive: Michael Scott [\(734\) 812-4082](tel:7348124082), [michaelscott@ups.com](mailto:michaelscott@ups.com)

Senior Account Executive, Forrest Lishewski [\(734\) 523-1880](tel:7345231880) Ext. 6512, [det1fxl@ups.com](mailto:det1fxl@ups.com)

**Local Operations:** [\(734\) 483-1150](tel:7344831150)

YPSI Business Manager, Terry McParlane, [DET1TPM@ups.com](mailto:DET1TPM@ups.com)

YPSI Support Supervisor, Peggy Chase, [det1pbc@ups.com](mailto:det1pbc@ups.com)

**UPS Freight**

Customer Service, [\(800\)-333-7400](tel:8003337400), Option 1, then 0 to speak to a UPS Freight representative

UPS Freight Manager, Marcy Edwards, [\(313\) 295-1300](tel:3132951300), [marcyedwards@upsfreight.com](mailto:marcyedwards@upsfreight.com)

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