Physical / System Access After Termination

- Physical or system access after termination is a common finding by Audit Services
- Although there are some centralized/automated controls regarding termination, many risks require action at the local level by the unit
- While termination checklists exist for unit use to serve as a reminder for the required steps when employees terminate, summarized below are key considerations to keep in mind regarding termination

Take Risk Based Approach

- Was termination on good terms or not? May effect urgency of certain actions
- O What needs to be taken care of in two hours versus two weeks?
- The nature of the person and their position (HR and IT positions system access often important)
 - What "mission critical" / sensitive data did the employee have and where does the sensitive data reside? Review on regular basis for proper access / terminated employees

Leverage existing Termination Checklists (see below), but customize where appropriate

- Include thought provoking questions on checklist to prompt potential unique situational risks based on unit or individual specific risks
- o Review checklists annually, and keep up to date: risks change
- o Be clear about who is responsible to complete and maintain the checklist

Keep in mind all types of employees/individuals that may have termination or access related risks

 Contract, temporary, students, visiting scholars, volunteers; these may require separate checklists depending on their specific needs

Reporting terminations through the HR system triggers shutting down Administrative Systems Access, but not immediately

 ITS deletes OARS access centrally (includes Financials, HR, Student, DART, M-Reports and other miscellaneous systems)

Units need to address local systems/applications and storage (purchased or built)

o This includes shared drives, Google docs and folders, U-M Dropbox, and email groups/lists

Termination issues often are causes of other downstream control issues

- Proper transition of roles and responsibilities as people leave things get dropped - leads to importance of good *onboarding* processes
- Importance of thorough and up-to-date written procedure documentation

On-Line Termination Checklists: