WHAT SHOULD I DO IF I LOSE MY MCARD?

Immediately deactivate your meal plan, Dinner Dollars and Blue Bucks on your lost MCard by visiting get.cardb.com/umich. An inactive MCard cannot be used for meal plans, Dinner Dollars, Blue Bucks or residence hall access.

There is a $20 lost-card-replacement fee. If a police report number for a stolen MCard is provided at the time of card replacement, the fee is waived. Reactivate meal plans, Dinner Dollars, Blue Bucks and residence hall access at get.cardb.com/umich.

When you receive your new MCard, you can re-link to your PNC Bank account(s) by following these steps:

1. Log into PNC Online Banking and click on the Customer Service tab at the top of the page. Go to the Account Management section and click Link Campus ID Card. Select Edit Preferences and select the account(s) you wish to unlink.

2. Call 1-877-PNC-1000 immediately and ask your PNC Bank Representative to unlink it from your account.

WHAT SHOULD I DO IF MY MCARD DOES NOT WORK?

If your MCard is not working, you can take the following steps to see if the issue is normal wear and tear:

1. Call PNC Customer Service at 1-877-PNC-1000, which has features and tools designed just for students. In addition, PNC Bank offers many convenient products such as Virtual Wallet Student®, which gives you more control and cost-effective bank locally.

WHAT'S THE DIFFERENCE BETWEEN MCARD, BLUE BUCKS LOVE, AND RESIDENCE HALL ACCESS?

MCard Center.

WHAT SHOULD I DO IF MY MCARD DOES NOT WORK?

If your MCard is not working, you can take the following steps to see if the issue is normal wear and tear:

1. Call PNC Customer Service at 1-877-PNC-1000, which has features and tools designed just for students. In addition, PNC Bank offers many convenient products such as Virtual Wallet Student®, which gives you more control and cost-effective bank locally.

WHAT SHOULD I DO IF I LOSE MY MCARD?

Immediately deactivate your meal plan, Dinner Dollars and Blue Bucks on your lost MCard by visiting get.cardb.com/umich. An inactive MCard cannot be used for meal plans, Dinner Dollars, Blue Bucks or residence hall access.

There is a $20 lost-card-replacement fee. If a police report number for a stolen MCard is provided at the time of card replacement, the fee is waived. Reactivate meal plans, Dinner Dollars, Blue Bucks and residence hall access at get.cardb.com/umich.

When you receive your new MCard, you can re-link to your PNC Bank account(s) by following these steps:

1. Log into PNC Online Banking and click on the Customer Service tab at the top of the page. Go to the Account Management section and click Link Campus ID Card. Select Edit Preferences and select the account(s) you wish to unlink.

2. Call 1-877-PNC-1000 immediately and ask your PNC Bank Representative to unlink it from your account.

WHAT SHOULD I DO IF MY MCARD DOES NOT WORK?

If your MCard is not working, you can take the following steps to see if the issue is normal wear and tear:

1. Call PNC Customer Service at 1-877-PNC-1000, which has features and tools designed just for students. In addition, PNC Bank offers many convenient products such as Virtual Wallet Student®, which gives you more control and cost-effective bank locally.

WHAT SHOULD I DO IF I LOSE MY MCARD?

Immediately deactivate your meal plan, Dinner Dollars and Blue Bucks on your lost MCard by visiting get.cardb.com/umich. An inactive MCard cannot be used for meal plans, Dinner Dollars, Blue Bucks or residence hall access.

There is a $20 lost-card-replacement fee. If a police report number for a stolen MCard is provided at the time of card replacement, the fee is waived. Reactivate meal plans, Dinner Dollars, Blue Bucks and residence hall access at get.cardb.com/umich.

When you receive your new MCard, you can re-link to your PNC Bank account(s) by following these steps:

1. Log into PNC Online Banking and click on the Customer Service tab at the top of the page. Go to the Account Management section and click Link Campus ID Card. Select Edit Preferences and select the account(s) you wish to unlink.

2. Call 1-877-PNC-1000 immediately and ask your PNC Bank Representative to unlink it from your account.

WHAT SHOULD I DO IF MY MCARD DOES NOT WORK?

If your MCard is not working, you can take the following steps to see if the issue is normal wear and tear:

1. Call PNC Customer Service at 1-877-PNC-1000, which has features and tools designed just for students. In addition, PNC Bank offers many convenient products such as Virtual Wallet Student®, which gives you more control and cost-effective bank locally.

WHAT SHOULD I DO IF I LOSE MY MCARD?

Immediately deactivate your meal plan, Dinner Dollars and Blue Bucks on your lost MCard by visiting get.cardb.com/umich. An inactive MCard cannot be used for meal plans, Dinner Dollars, Blue Bucks or residence hall access.

There is a $20 lost-card-replacement fee. If a police report number for a stolen MCard is provided at the time of card replacement, the fee is waived. Reactivate meal plans, Dinner Dollars, Blue Bucks and residence hall access at get.cardb.com/umich.

When you receive your new MCard, you can re-link to your PNC Bank account(s) by following these steps:

1. Log into PNC Online Banking and click on the Customer Service tab at the top of the page. Go to the Account Management section and click Link Campus ID Card. Select Edit Preferences and select the account(s) you wish to unlink.

2. Call 1-877-PNC-1000 immediately and ask your PNC Bank Representative to unlink it from your account.