Prepaid Processing PO Box 495942 Cincinnati, OH 45249



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UNIV OF MICHIGAN

Enclosed is your Prepaid MasterCard® Debit Card.

Your card is already activated, and should be treated like cash.

If you have any questions related to card balances, fees, or customer service call 1-855-428-PAID (7243).

Please be aware, fees may apply, including a fee for live operator support. Full fee disclosure is available in the Cardholder Agreement or online at www.agileprepaid.com.



This card is issued by Fifth Third Bank pursuant to license by MasterCard International. This card is serviced by Vantiv, LLC. By using this card, Cardholder agrees to be bound by all terms and conditions under which it is issued. Following card activation, fees may apply, including a fee for live operator support. Full fee disclosure is available in the Cardholder Agreement or online at www.agileprepaid.com. The card may be used in the US where MasterCard Debit Cards are accepted. For information on card balances, fees, customer service, or to report a card lost/stolen, visit our website at www.agileprepaid.com or call 1-855-428-PAID (7243).

Helpful Hints

Where can I use my prepaid card?

Your prepaid card is accepted in the U.S. where MasterCard Debit Cards are accepted.

How can I check my balance?

You can access your current balance and transaction history anytime online by visiting www.agileprepaid.com. There is no fee to access this website. You can also access your card information by calling 1-855-428-PAID (7243). Please refer to the Cardholder Agreement for any additional fees that may apply.

How will funds be loaded onto my card?

In most cases, your card will be loaded prior to receiving it. If you have a question about whether funds have been loaded to the card, please inquire with your University of Michigan contact.

What do I do in the event my card is lost/stolen?

In the event your card is lost or stolen please work with your University of Michigan contact to have a replacement card issued.

