



## *Did you know?*

If you accept credit card payments online, and complete SAQ Form A, you may not process credit card transactions on behalf of your customers. By completing SAQ Form A, you are attesting that you are not accessing any cardholder data - this includes the 16 digit card number.

### Example:

A customer who does not have access to a computer, calls and asks you to enter their credit card through your website on their behalf. Processing a payment in this manner would make you non-compliant



Questions? Please contact Merchant Services at [merchantservices@umich.edu](mailto:merchantservices@umich.edu). We will be happy to assist you with any questions or concerns that you may have.