## I. STATEMENT

This document was created to establish time reporting standards for Regular and Temporary staff utilizing Punch and WebClock time collection at the University of Michigan.

#### II. PURPOSE

Time reporting standards support efficient auditing of reported time and pay as well as compliance with U-M pay and leave time policies and the Fair Labor Standards Act (e.g., overtime pay).

## **III. DEFINITIONS AND TERMINOLOGY**

## A. Exception Pay vs. Positive Pay

- a. Exception Pay Staff (regular employees) are paid based on their combined standard hours for active jobs in the system. Any adjustments to the base Standard Hours is initiated by reporting Exception Time such as OTP (overtime), OTR (over appointment regular) or ETW (excused time without pay) which will either pay above Standard Hours or deduct from Standard Hours paid.
- b. Reporting hours that "reduce" from REG or become a part of the Standard Hours such as PTS (paid time off scheduled), or additional REG (regular worked hours) in the case of part time staff, will not change the pay from what the Standard Hours will pay out.
- c. Positive Pay Staff (temporary employees) are paid based on the time reported or punched on the timesheet. Temporary staff are not appointed Standard Hours.
- **B.** Exceptions (errors) on the Timesheet: An exception (error) can be identified on a timesheet by a red triangle with a gray exclamation mark **A** in the center). Exceptions will not allow the system to process *any* punched or reported time on that day until that exception is resolved.
- **C. Exception Time:** An exception to an employee's standard work schedule and/or appointment Standard Hours. Paid Time Off (PTO) and Overtime Pay (OTP) are examples of Exception Time.
- **D.** Incremental Minutes: When punching a clock (virtual or physical), it is expected that staff will not be punching in/out at the exact shift start and stop times. This inevitably affects the totals for the day and week and causes them to be slightly different than the actual total minutes/hours worked. It is an expectation that this will occur within a certain range of time in relationship with the actual start and end times. That range is defined as being no more than 5 minutes and 59 seconds.
- **E.** Lunch Break: A paid or unpaid period of time, typically used for eating a meal. An unpaid lunch break must be an uninterrupted period of time of 30 or 60 minutes where the employee is NOT performing any work, nor are they expected to perform any work. A paid lunch break is 20 minutes or less.
- F. Regular staff: Employees appointed to a regular position at U-M that has standard hours.
- **G. Standard Hours:** The number of hours an employee has on active appointment/s. For example, a full-time employee has standard hours of 40 per week, or 1.0 FTE, and a part-time employee may have standard hours of 20 per week, or .5 FTE.
- **H.** Temporary staff: Employees appointed to a temporary position at U-M that does not have standard hours. Temporary staff are all considered non-exempt in regard to overtime pay.
- I. Time Collection Device: Two devices are available, depending on if the department is utilizing the punch clock or web clock system.
  - a. Punch utilizes a physical time clock attached to a wall, usually located near the employees' work location. At the start and end of a shift, employees swipe their U-M ID cards at a punch clock to

punch in/out. The in/out punches flow through to the Punch timesheet in M-Pathways, generating Regular (REG) hours.

- b. Web Clock requires employees to log in to their Employee Self-Service page in M-Pathways via the Wolverine Access webpage to punch a virtual clock. Employees may sign in on their own work computer, or a computer within their department may be designated for this task. The in/out punches flow through to the Punch timesheet in M-Pathways, generating Regular (REG) hours.
- J. Timesheet Page: The Timesheet page in M-Pathways is where all punched time and exceptions can be viewed, by pay period. The Timesheet page is available in two views.
  - a. **Punch Timesheet view:** A vertically aligned view of the timesheet. This view of the timesheet can be used to view in/out punch times by an employee that cannot be seen on the Elapsed Timesheet view. The Elapsed Timesheet view shows total hours punched each day in a grayed-out row.

	Employee Name lob Title Return to Select Employee						
	4 🕨 April 2, 2023 - April 15, 2	023					
Schedu	ed 160.00 Reported 217.46 Unapp	oroved Time 8.51					
0	Elapsed Punch					Save for	r Later Submit
	Day Summary	In	Out	Time Reporting Code	Quantity	Comments	Reported Status
02 <sub>Apr</sub>	Day Summary Sunday Reported 24.51		Out	Time Reporting Code	Quantity 8.00	Comments	Reported Status

b. **Elapsed Timesheet view:** A horizontally aligned view of the timesheet. This view of the timesheet displays the total number of hours punched for the pay period, displayed as REG on the far right of the page. Additionally, the total number of exception hours reported by an approver is displayed. Reporting exceptions on multiple days, such as a week of PTO time, is easiest in this view.

Employee Name ©   Job Title   Return to Select Employee   Image:										
*Time Reporting Code	Time Reporting Code Row Totals		2 Sun ⊙ Rptd 16	3 Mon 💿 Rptd 16	4 Tue 💿 Rptd 16	5 Wed 💿 Rptd 16	6 Thu ⊙ Rptd 16	7 Fri ⊙ Rptd 8	8 Sat Rptd 1	
				0	<b>Ø</b>	<u>@</u>	<u> </u>	0	<b>Ø</b>	0
ESA - Afternoon Shift Reg	× 80.00	+	-	8.00	8.00	8.00	8.00	8.00		
OTO - Overtime Offered	× 112.00	+	-	8.00	8.00	8.00	8.00	8.00	8.00	
REG - Regular	~ 25.46	+		8.51	8.43	8.51				

## **IV. CLARIFICATIONS AND ASSUMPTIONS**

#### A. Regular Employees

Regular employees are paid based on standard hours associated with any active regular appointment/s at UM. This method of generating pay identifies them as Exception Paid. Exception Paid employees are automatically paid their standard hours, even if no reported time is entered into the timesheet and approved. Only reported exceptions will adjust pay from standard hours. Regular time (REG) generated by punching does not change pay for Exception Paid employees. Primary Approvers/Delegate Approvers must report all exception time for employees who use Punch or Web Clock.

#### **B.** Temporary Employees

Temporary employees are paid based on all hours punched/reported. This method of generating pay makes them Positive Paid, meaning every minute generated by punching will pay. Temporary employees do not have Standard Hours associated with their appointment. This sometimes results in the need to manually report negative (-) REG hours on the timesheet when the employee worked their schedule, but the incremental minutes under 6 minutes for each punch are not typically included in the total.

## C. Department Attendance Policy

Departments will maintain their own attendance policy which dictates the expectations of each staff member, including the Supervisor/Manager approving employee time. The attendance policy should be specific about what is expected of staff and management to maintain appropriate records and to ensure accurate pay, as well as consequences for not meeting expectations. HR Business Partners can assist with creating and maintaining a sufficient attendance policy at the department level.

## V. RELEVANT GUIDELINES AND POLICIES

## A. University Standard Practice Guidelines

- a. Payroll Controls <u>http://spg.umich.edu/policy/518.01</u>
- b. Funeral <u>http://spg.umich.edu/policy/201.03</u>

- c. Jury Duty <a href="http://spg.umich.edu/policy/201.29">http://spg.umich.edu/policy/201.29</a>
- d. Shift Premium <a href="http://spg.umich.edu/policy/201.55">http://spg.umich.edu/policy/201.55</a>
- e. Overtime http://spg.umich.edu/policy/201.38
- f. Sick Pay http://spg.umich.edu/policy/201.11-0
- g. Vacation https://spg.umich.edu/policy/201.64-0
- h. Call Back Pay http://spg.umich.edu/policy/201.06
- i. Lunch Periods https://spg.umich.edu/policy/201.31
- j. Standard Practice Guide Definitions https://spg.umich.edu/policy/201.10

#### B. UMHS & Shared Services Policies

- a. Paid Time Off <a href="https://michmed-administration.policystat.com/policy/7143254/latest/">https://michmed-administration.policystat.com/policy/7143254/latest/</a>
- b. Holiday <u>https://michmed-administration.policystat.com/policy/7144569/latest/</u>

#### C. Collective bargaining agreements

a. <u>https://hr.umich.edu/working-u-m/my-employment/union-contracts-wage-schedules</u>

#### VI. PUNCHING STANDARDS

- **A.** Employees are expected to punch in and out within 5 minutes 59 seconds of their scheduled shift start and end times (less than 6 minutes)
- **B.** Exception time (PTS, ETW, OTP, etc.) is reported to the 1/10 of an hour (.1) starting at 6 minutes beyond the scheduled shift start and end times in accordance with the Tenths Chart shown at the bottom of this document
- **C.** Each in/out punch is evaluated <u>separately</u>
  - a. Examples of evaluating punches separately:
    - i. Employee punches in at 6:05am with a shift start time of 6am, no Exception time is reported
      - 1. Punching in five minutes late may have consequences in accordance with the department attendance policy, but no exception time should be reported
    - ii. Employee punches in at 6:06am with a shift start time of 6:00am .1 PTO or No Pay is reported
    - iii. Employee punches out at 5:06pm with a shift end time of 5pm, the employee MUST be paid an additional .1 at the appropriate rate (OTP, OTR, etc.)
    - iv. Employee punches out at 5:04pm with a shift end time of 5pm, no Exception time is reported
- **D.** If an employee punches in early or punches out late by more than 5 minutes 59 seconds without authorization, they MUST be paid for that time whether they worked it or not
  - a. After paying the employee, the Supervisor is required to address each incident through performance management up to and including disciplinary action
    - i. Be sure to document all conversations and actions taken
- E. The FLSA allows for some rounding to occur based on the shift start and end times in relationship with the punched in and out times, as long as it does not result in benefiting the employer over the employee over time

- a. Michigan Medicine's standard is to round punches to the scheduled start and end time as long as the punch is no more than 5 minutes 59 seconds beyond the scheduled start and end time
- **F.** Employees must accurately choose the "in" or "out" punch designation on the time clock or web clock each time they punch
  - a. Employees must also choose the correct Record Number or job if they have multiple active jobs in the system set up for punch/web clock
    - i. In order to display multiple jobs on the clock, each Job (record number) needs to have a TCD group assigned in the Maintain Time Reporter Data page
- **G.** Each department must have a written attendance policy in addition to the Punch Standards Guideline which includes, but is not limited to:
  - a. Expectations for working beyond a scheduled shift
  - b. Expectations for punching in/out in accordance with employee schedules
  - c. Expectations for lunch breaks, including if staff are to punch in/out for lunch
    - i. If employee isn't able to take their uninterrupted unpaid lunch of at least 30 minutes, employees are required to notify the supervisor by signing a log sheet or other means of tracking those incidents
  - d. Expectations for employees when punches are missed
  - e. Any disciplinary action plans if expectations are not met
- **H.** U-M is required by law to pay non-exempt staff for all hours worked and maintain accurate records which are retained for 7 plus the current fiscal years
- I. Supervisors must hold employees accountable in order to ensure expectations are met
  - a. Maintaining set expectations will support accurate time reporting and pay

## VII. TIME REPORTING AND APPROVAL STANDARDS FOR REGULAR AND TEMPORARY STAFF

- A. The Punch view of the Timesheet page in M-Pathways will reflect the in/out punches created by employees using a physical time clock (KABA) or using the electronic Web Clock functionality on the Employee Self Service page in M-Pathways
- **B.** Each day on the timesheet will show the total time punched with the REG (regular work) Time Reporting Code assigned to the total

Below is an example of an employee who worked 8 hours a day and took a 30-minute unpaid lunch break and did not punch out for lunch.

17	Monday							
Apr	Reported 8.50	<u>ا</u>	8.50	7:55:10AM	4:25:28PM	REG - Regular	~	

- **C.** In/out punches on the timesheet should not be manually altered, deleted, or changed for any other reason except the following:
  - a. Employee missed a punch, e.g. (did not punch in at the beginning of their shift or out after their shift ended)
    - i. In these cases, the Approving Supervisor will need to gather documentation from the employee regarding the missed punch; a paper timesheet record showing actual start and end time for the day they missed a punch
    - ii. The Approving Supervisor will then manually enter the missed punch into the Timesheet and include a comment to document the reason for the manual entry
      - 1. Do not include sensitive information in the comment field as comments cannot be deleted once submitted
    - iii. Approving Supervisors holds the employee accountable in accordance with their departments Attendance Policy
    - iv. If an employee is off-site for a day for Hospital Business, University Business, or Union Business, report the code on the timesheet; there is no need to manually enter punches for this situation. The hours and appropriate code can be entered in the Elapsed Timesheet manually.
  - b. Employee punched in or out twice consecutively, causing an exception (error) on the timesheet
    - i. If employee punches in or out twice consecutively, the Approving Supervisor will delete the extra in or out punch on the Timesheet

Below is an example of an invalid punch order exception on the Punch Timesheet page. There are two "in" punches on Mon 4/17 (employee punched in at 5:57:04, and then again 18 seconds later, at 5:57:22). One of the "in" punches will need to be deleted to correct the exception (error). Please note: After the correction is made, the error will clear when Time Admin runs again to process the changes, usually thirty-five (35) minutes after each hour.

17 Apr	Monday Reported 8.50	9	5:57:04AM		REG - Regular	•	$\Diamond$	Ċ	Approval In Process
		10.223	5:57:22AM	4:11:10PM	REG - Regular	•	$\Diamond$	Ċ	New

- c. An Exception was created by the system (e.g., Daylight Saving Exception)
  - i. This exception requires manual manipulation of either the in or out punch, depending on which occurred during the Daylight Savings change over
    - 1. You may refer to the job aid on Daylight Savings located on the Timekeeper Network Website for further detail on how to correct this Exception (error)
- d. Shifts that cross over midnight and are reflected on the incorrect day (see G. below for more details)
- **D.** Supervisors/managers are responsible for reviewing all employee timesheets in M-Pathways to verify the hours worked, entering exceptions and (-) REG when applicable and approving time for each day
  - a. Exceptions are entered by adding a new row on the timesheet

- i. Example: Regular employee has requested a day off. The supervisor/manager adds a row to the Timesheet, reports PTS (scheduled paid time off) on the appropriate day and approves the reported time
- ii. Example: An AFSCME bargained-for employee works over their 8-hour shift by 2 hours and is due overtime pay. The Supervisor adds a new row on the day the employee worked over, and reports the OTP time reporting code and appropriate number of hours and approves it
  - 1. The row with the punches is not altered in any way
- **E.** Supervisors/managers are responsible for adding and/or adjusting exception time to the tenth of the hour, based on hours worked using the Tenths Chart (see chart at the bottom of this document).
  - b. Example: Regular employee is 10 minutes late to work. Using the Tenths Chart, add a row and report .2 of exception time (e.g., PTU/PTS, UET/ETW) on that day
  - c. Example: Non-exempt (biweekly paid) employee (temp or regular) works 6 minutes past the hour at the end of their shift. Per the Tenths Chart, report .1 OTP (overtime premium) if actual time worked for the week is over 40 hours
- **F.** Hours worked must be reflected on the day the shift was originally scheduled to start
  - a. If this isn't done accurately then it may create inaccuracies in regard to when overtime pay is due
- G. Shifts that start at 12:00:00 AM (Midnight)
  - **a.** Midnight is considered the start of a day.



11:00:00 PM scheduled start time: all hours worked reported on Day 1 12:00:00 AM (Midnight) scheduled start time: all hours worked reported on Day 2 1:00:00 AM scheduled start time: all hours worked reported on Day 2

- **b.** Hours are reflected on the timesheet on the day the "in" punch is recorded. For employees that have shifts starting at Midnight and who punch "in" prior to 12:00:00 AM (Midnight), the hours will show up on the incorrect day on the timesheet (Day 1)
  - i. To correct this issue there are a couple of choices:
    - 1. **Preferred Option:** Educate staff to always punch "in" at or after 12:00:00 AM (Midnight)
      - a. The punch "in" should be no later than 5 minutes 59 seconds after the scheduled start time otherwise, it's considered late and PTO or no pay must be reported
      - b. This option doesn't require a manual change to the timesheet
    - 2. **Second Option:** manually change the "in" punch to 12:00:00 AM and record the actual punch "in" time in the comments.

- a. If the "in" punch was earlier than 5 minutes and 59 seconds before the shift start time, then overtime pay is required to be reported to the 1/10 of an hour
  - i. Add a row and enter the overtime on the same date in the timesheet to pay them for the early punch
- b. This is also true if an employee is scheduled to start at 12:00:00 AM (Midnight) and they are asked to come in and start work early (i.e. 08:00:00 PM)
  - i. The hours for this example should show on Day 2 because their originally scheduled shift start time is 12:00:00 AM (Midnight)
- c. You'll enter the actual punch "in" time (i.e. 08:02:05 PM) in the comments and add any additional codes such as OTP, OTR, ESB, ESA if applicable, in the timesheet

# VIII. LUNCH BREAK STANDARDS REGULAR STAFF

- **A.** A paid lunch break is 20 minutes or less in length
- **B.** An unpaid lunch break is 30- or 60-minutes uninterrupted time where no work is performed or expected to be performed by the employee
- C. Employees should punch out/in for unpaid lunch breaks if possible
- D. For employees unable to punch out/in for unpaid lunch breaks,
  - a. Require employees to sign a log whenever they do NOT take their expected unpaid lunch break
    - i. Pay them appropriate for the time worked including overtime if applicable
    - ii. Keep lunch log records for 7 plus current fiscal years (FLSA requirement)
    - iii. Educate employees and document in attendance policy on the unit
- E. Time reporting for Regular Staff who do not punch out for unpaid lunch breaks
  - a. Report (-) REG hours on the timesheet in M-Pathways equal to the unpaid lunch break ONLY IF the employee:
    - i. Works more than 5 shifts in a week with a 30-minute unpaid lunch break
    - ii. Takes unpaid lunch breaks that exceed 30 minutes each day (i.e., 60-minute unpaid lunch break)
      - **1.** The Overtime Rule for regular staff will create Overtime (OTP) in payable time if the total punched and reported hours that count towards overtime pay exceeds 43.5
        - **a.** The longer lunch breaks or having more than five 30-minute lunch breaks in a week will cause the totals to exceed that threshold
  - **b.** Entering (-) REG for lunch breaks can be done in the Elapsed Timesheet view for more efficient entry

# IX. LUNCH BREAK STANDARDS TEMP STAFF

- A. A paid lunch break is 20 minutes or less in length
- **B.** An unpaid lunch break is 30- or 60-minutes; uninterrupted time where no work is performed or expected to be performed by the employee
- C. Employees should punch out/in for unpaid lunch breaks if possible
- D. For employees are unable to punch out/in for unpaid lunch breaks,
  - a. Require employees to sign a log whenever they do NOT take their expected unpaid lunch break
    - i. Pay them appropriate for the time worked including overtime if applicable
      - ii. Keep lunch log records for 7 plus current fiscal years (FLSA requirement)

iii. Educate employees and document in attendance policy on the unit

## E. Time reporting for Temp Staff who do not punch out for unpaid lunch breaks

- **a.** Always report (-) REG hours equal to unpaid lunch breaks
  - i. The Overtime Rule for temps will create Overtime (OTP) in payable time if the total punched and reported REG/OTR hours exceed 40 hours in a week
- b. Entering (-) REG for lunch breaks can be done in the Elapsed Timesheet view for more efficient entry

## X. TIME REPORTING AND APPROVAL STANDARDS FOR TEMPORARY STAFF THAT DIFFERS FROM REGULAR STAFF

- A. The Punch Timesheet page in M-Pathways will reflect the in/out punches created by employees using a physical time clock (KABA) or using the electronic Web Clock functionality on the Employee Self Service page in M-Pathways
- **B.** Each day on the timesheet will display the total time punched with the REG (regular work) Time Reporting Code assigned to the total
- C. Temporary staff are paid for every minute they punch (Positive Pay)
- **D.** There is a system rule that will automatically flip hours worked over 43.5 (40 for regular staff) in the week to Overtime pay
  - a. OTP created by the rule will show in Payable Time only
- **E.** Approvers must report (-) REG for the incremental minutes not worked (e. g. 5 minutes 59 seconds before or after the start time and end time of the scheduled shift)
  - a. Make one negative (-) REG adjustment at the end of EACH week of the pay period based on the REG total
    - i. This one adjustment includes the unpaid lunch breaks where employee did not punch in/out and incremental minutes for each punch that are within the 5 minute 59 second range of the work start and end times

**Example:** Temporary employee who works (8) hour shifts and takes a (1) hour lunch break. The employee does not punch in and out for lunch.

*Time Reporting Code		Row Total			16 Sun	$\odot$	17 Mon 💿	18 Tue 💿	19 Wed 📀	20 Thu 🕑	21 Fri 🛞
	Row Totals			Rptd O		Rptd 9.08	Rptd 9.11	Rptd 9.14	Rptd 9.07	Rptd 9.1	
							<b>A</b>	<u>0</u>	<u>0</u>	<u>0</u>	<u>A</u>
REG - Regular	~	45.50	+	-			9.08	9.11	9.14	9.07	9.10
REG - Regular	~		+	-			-1.08	-1.11	-1.14	-1.07	-1.10

REG hours punched and incremental minutes not worked must be deducted from the total each day. The image above illustrates the first method, adding negative REG on a daily basis to offset the one (1) hour of unpaid lunch plus incremental time not worked.

## Example:

Temporary employee works (8) hour shifts and normally takes a (1) hour lunch. On Monday, the employee worked over their shift by .5 hours.

*Time Reporting Code		Row Totals		16 Sun	۲	17 Mon 💿	1	18 Tue 🕑	19 Wed 💿	20 Thu 🕑	21 Fri 💿	
		KOW IOLAI	5		Rptd 0		Rptd 9.08	F	Rptd 9.11	Rptd 9.14	Rptd 9.07	Rptd 9.1
							<u>#</u>	ł	<u>A</u>	<u>#</u>	<u>#</u>	<u>0</u>
REG - Regular	~	45.50	+	-			9.58		9.11	9.14	9.07	9.10
REG - Regular	~		+	-			-1.58		-1.11	-1.14	-1.07	-1.10
OTP - Overtime 1.5	~		+	-			0.50					

When adjusting worked hours on the day the employee worked over by .5 hours, the negative REG adjustment of -1.583 includes incremental minutes (.083), the unpaid lunch break (1) and .5 hours worked over. A row is then added, and .5 OTP is reported (replacing REG) as the .5 hours worked over exceeded 40 hours worked in the week.

\*Please note: When reporting OTP for temps, REG must first be deducted from the timesheet, then a new row is created to add the hours back as OTP (overtime). If the REG is not deducted when the OTP and the REG is paid for the same time worked the employee will be overpaid.

- Alternatively, for temps only, you can allow the OT rule to create the Overtime pay for you; remember to report (-) REG for the lunch breaks and incremental minutes for in/out punches that are less than 6 minutes before or after the shift start and end times
  - If any overtime is due for worked hours exceeding 40 in the week, the overtime rule will create the OTP in payable time automatically
- **A.** For questions regarding how to report time for temporary staff, feel free to contact the Michigan Medicine or University Payroll Offices
- **B.** All minutes/hours worked over 40 in a week must be paid as Overtime Pay for Non-exempt staff in accordance with the Fair Labor Standards Act

# XI. LATE TIME APPROVALS THAT RESULT IN EMPLOYEE BEING UNDERPAID (time was not approved prior to payroll running)

- A. To correct pay by adding to the next paycheck
  - a. Approve time as normal in the timesheet page
    - i. The adjustments will go through on the next paycheck as a prior period adjustment
- B. To correct pay by requesting an off cycle check

## a. Health System employees

- i. Complete and fax a Payroll Correction Form to the U-M Health Payroll Office for processing
- ii. On the electronic timesheet
  - 1. Delete hours that were not approved and leave a comment stating an off cycle paycheck was requested; include number of hours and earn codes requested
- b. University Campus and Medical School employees
  - i. Complete a hard copy timesheet and email to the Campus Payroll Office (<u>payroll@umich.edu</u>) for processing
  - ii. On the electronic timesheet
    - 1. Delete hours that were not approved and leave a comment stating an off cycle paycheck was requested; include number of hours and earn codes requested

## **PUNCH & WEB CLOCK FAQs**

- What if the punch clock is offline? The clock will continue to collect punches until it is back online. Once the clock is back online, the punches which occurred while the clock was offline will be transmitted into the M-Pathways timesheet page.
- What if an employee misses a punch? If an employee misses a punch, they should notify their supervisor as soon as possible. The employee submits a note or email to the supervisor notifying them what time they started or stopped working, depending on which punch was missed. The supervisor must then manually enter the missed punch on the Timesheet page, along with a comment that indicates which punch was missed and manually entered. All documentation should be kept for seven fiscal years.
- What if an employee loses their badge (punch only)? The employee should notify the supervisor as soon as possible. Additionally, the employee should replace their badge immediately at the <u>Key ID office</u>. Until the lost badge is replaced, the supervisor will manually collect start and stop times for the employee and manually enter their punch times, with comments.
- How are new hires or transfers from other departments handled? The department timekeeper or other designated person must set up the new employee in the system with a punch workgroup in the Maintain Time Reporter Data page in M-Pathways and assign a TCD group (time collection device group) in order for the employee to gain the ability to punch or use web clock.

**Reminder:** If the employee is punching, do NOT enter additional REG on the Elapsed Timesheet for the same hours punched. This is a misrepresentation of what was actually worked and puts us at risk for being out of compliance and for paying the employee incorrectly.

- What if employees have a new supervisor/approver: Whenever a new supervisor is added to Job Data for an employee, the new supervisor will only have access to approve time on the timesheet that was punched or added on or after the effective date of the supervisor change. The previous supervisor or any of their delegates will need to approve any unapproved time prior to that date. Make sure every supervisor has delegates set up who can approve time for their staff in their absence.
- How do new supervisors gain access to approve time? Once a supervisor is added on Job Data for an employee, the supervisor automatically gains access to approve that employee's time. Additional system access is required for running queries or viewing the paycheck and leave data information.
- How are new supervisors trained in approving employee time? The U-M Health Payroll Office offers a monthly inperson training course, <u>Punch and Web Clock Approver Training</u>. Registration is available through the class page.
- What if employees work overtime without approval? Non-exempt staff are paid for all time worked. Per the FLSA, all hours worked over forty (40) in a week must be reported and paid as overtime time and a half (OTP). In a case where an employee works over without permission, they MUST be paid for the time worked. The supervisor should then address the issue with the employee up to and including disciplinary action.

## What are the functional roles and responsibilities for each Department?

- Employee
  - $\circ$   $\,$  Meeting all expectations for punching in and out set by this standards document
  - o Adhere to department Attendance Policy
  - o Notify supervisor of any changes to scheduled shift, such as no lunch or working over
  - Notify supervisor as soon as possible of issues related to punching, timekeeping, or pay
- Approver (Supervisor or Delegate)
  - o Ensure the supervisor ID for all staff is reflected correctly in M-Pathways
  - o Review punched time (daily is preferred) and approve
  - Enter and approve exceptions (e.g., PTO, Overtime, etc.) and (-) REG when applicable
  - $\circ$   $\;$  Add missed punches in accordance with the standards presented in this document
    - Must include comments when entering missed punches
  - Primary approvers set up their own delegate groups in M-Pathways
    - Delegates approve time for the Primary Approver as a backup
    - Primary approvers must maintain delegate group to add or remove delegates, as needed
  - Line of sight Supervisors/Managers should be approving the employee's time
  - o Review gross pays after payroll runs to ensure employees were paid correctly
  - Timekeeper
    - $\circ$  Set up new employees in the Maintain Time Reporter Data page to give them access to punch
      - When employees terminate or transfer out of the department, the same page should be used to convert employee timesheets back to a non-punch workgroup and the timesheet back to Elapsed format
    - Perform audits on reported/punched time to ensure:
      - All time is approved before the payroll cut-off; notify approver to approve if necessary
      - Leave time is not overused
      - Overtime is paid appropriately
      - Time is reported up to standard hours
      - Time is appropriately adjusted for temporary staff
      - Review exceptions (errors)
        - Notify approver to fix and approve errors
      - Review gross pays to ensure accurate pay for all staff
      - Serve as a support for employees and approvers
      - Keep up to date on all pay and leave time policy changes and notify employees and approvers of these changes
- Finance/Operations Manager
  - Final review and sign off of the Gross Pay Register for all payrolls including the off-cycle payrolls that occur every Thursday (some alterations during holidays may occur)

## **Bi-directional Tenths Chart for Time Reporting**

Michigan Medicine									
Tenths Chart for Recording Partial Hours Worked									
Report partial hours in dec	imal form to the tenth of the hour								
Minutes: Seconds	Tenths								
0-5:59	0.0								
6-9	0.1								
9:01-15	0.2								
15:01-21	0.3								
21:01-27	0.4								
27:01-32:59	0.5								
33-38:59	0.6								
39-44:59	0.7								
45-50:59	0.8								
51-54	0.9								
54:01-60	1.00								

## Using the chart when employee is working less than their scheduled shift:

If the employee is late, determine the number of minutes they worked out of the partial hour in which they were late, compare to the chart and add tenths to the number of full hours worked that day.

Example: Employee is 10 minutes late and was scheduled to work an 8-hour shift. This means they worked 50 minutes of the first hour of their scheduled shift. According to the chart 50 minutes of the hour worked is .8. Assuming the other 7 hours were worked in full you would report 7.8 hours worked plus .2 of PTU or ETW for the day.

## Using the chart when employee is working over their scheduled shift:

If the employee works over their 8-hour scheduled shift by 10 minutes, look up 10 minutes on the chart and add tenths to the number of full hours worked that day.

Example: Employee stays over by 10 minutes. They were scheduled to work an 8-hour shift. 10 minutes on the chart is a .2. Report 8 REG and .2 OTP for the day (assuming they worked 32 REG the rest of the week or they have daily overtime of over 8 in a day.

Important Note: For Non-exempt staff which are all biweekly paid at UM, all hours worked over 40 in a week whether authorized or not, must be paid and paid at the overtime rate.